

LIMITED PRODUCT WARRANTY CERTIFICATE

RAINWATER WALL - 10-YEAR LIMITED WARRANTY

This Limited Product Warranty Certificate (the "Warranty") sets out the warranty terms applicable to the Rainwater Wall main body manufactured by Harves Teknoloji Sistemleri Sanayi Ticaret A.Ş. ("Harves" or the "Manufacturer"). This Warranty is valid only subject to full compliance with the conditions below.

1. Warranty Period

The main LLDPE body of the Rainwater Wall is covered by a limited warranty against defects in materials and workmanship for a period of ten (10) years from the invoice date of the first sale to the end customer, when used under normal and intended conditions. If the invoice date cannot be substantiated, the warranty period shall commence on the shipment date shown in the Manufacturer's records.

2. Scope of Warranty

If, during the warranty period, the Manufacturer's technical assessment confirms that the main body of a Rainwater Wall has a defect attributable to materials or manufacturing, Harves shall, provide one of the following remedies:

- Replacement of the defective Product with the same or a technically equivalent product; or

Unless otherwise agreed by Harves in writing, any repair or replacement shall not restart or extend the original warranty period; the remaining portion of the original warranty period shall continue to apply.

3. Technical Conformity

This Warranty covers conformity of the Rainwater Wall with the technical specifications communicated by the Manufacturer, including the UV-resistant LLDPE main body material and, under normal operating conditions, the structural integrity and water-tightness of the main body. The Product must not be used outside its intended purpose, installation instructions or technical limitations.

4. Warranty Exclusions

This Warranty does not cover damage, failure or deterioration arising from:

- Impact, collision, puncture, cutting, crushing, vandalism, accident, misuse, negligence or intentional acts;
- Exposure to pressure, vacuum, excessive load or mechanical stress beyond the Product's permitted operating conditions;
- Fire, flood, earthquake, lightning, storm, war, civil disturbance, natural disaster or other events of force majeure;
- Storage or contact with chemicals, solvents, fuels, corrosive substances or liquids not approved by the manufacturer or incompatible with the product material;
- Drilling, cutting, welding, heating, reshaping, coating, painting or any other modification carried out without the manufacturer's prior written approval

5. Accessories and Third-Party Equipment

This 10-year limited warranty applies exclusively to the Rainwater Wall main LLDPE body. Filters, pumps, valves, sensors, electronic equipment, fittings and other accessories are subject to the warranty terms of their respective manufacturers or suppliers unless a separate Harves warranty is expressly stated in the applicable sales documentation.

6. Owner / User Responsibilities

- Install and use the Product in accordance with Harves installation and operating instructions;
- Periodically inspect mounting points, connections, overflow lines and associated plumbing;
- Take appropriate preventive measures against excessive pressure, impact and chemical exposure;
- Preserve the Product and affected components in a condition suitable for inspection until the warranty claim has been resolved.

7. Warranty Claim Procedure

A warranty claim must be submitted in writing to the authorized distributor or Harves within a reasonable period after discovery of the alleged defect. The claim should, to the extent available, include the Product serial/batch number, invoice or proof of purchase, installation date, description of the defect, photographs/video and any other technical information reasonably requested by Harves. Harves may require remote inspection, additional documentation, samples or an on-site technical inspection before determining the claim.

8. Repair, Replacement and Costs

To the maximum extent permitted by applicable law, Harves's sole and exclusive obligation under this Warranty shall be limited to repair or replacement of the defective main body. Removal, reinstallation, lifting equipment, labor, access, site preparation, building/plumbing alterations and similar costs are excluded unless expressly assumed by Harves in writing in advance. Responsibility for transportation costs shall be determined in writing according to the circumstances of the claim and the applicable sales/distribution terms.

9. Limitation of Liability

To the maximum extent permitted by applicable law, Harves shall not be liable for loss of use, loss of water, loss of revenue or profit, business interruption, damage to third-party property, or any indirect, incidental, special or consequential damages. Nothing in this Warranty excludes or limits any statutory right or liability that cannot lawfully be excluded or limited under mandatory applicable law.

10. Authority of Distributor

The authorized distributor operates as an independent merchant and is not the legal representative, agent or proxy of Harves. No distributor may extend, amend or modify this Warranty, or make any additional warranty, indemnity or performance commitment on behalf of Harves, without Harves's prior written authorization.

11. Statutory Rights and Applicable Terms

This Warranty does not exclude any mandatory statutory consumer rights that cannot be waived or limited by contract. In commercial relationships, and to the extent not inconsistent with mandatory local law, the relevant provisions of the distributorship agreement between Harves and its distributor remain reserved. In the event of a conflict between this Warranty, a sales contract and mandatory law, mandatory law shall prevail.

12. Entire Warranty Document

This Warranty may be amended only in writing and signed by an authorized representative of Harves. If any provision is held invalid or unenforceable, the remaining provisions shall remain in full force and effect.

MANUFACTURER / WARRANTOR

Harves Teknoloji Sistemleri Sanayi Ticaret A.Ş.

Authorized Name / Signature / Stamp:

AUTHORIZED DISTRIBUTOR

Authorized Name / Signature / Stamp:

Date: __18__ / __08__ / __2026__

Date: ____ / ____ / ____

Document No.: HVS-RWW-WTY-10Y-EN | Rev. 01